



## **National Finance Center Customer Notification**

**Date of Notification: September 18, 2009**

**Subject: HCUP Documents in EPIC WEB**

**Database/Customer(s) Affected: EPIC WEB**

**Dear Customer:**

NFC is currently experiencing difficulties processing HCUP documents in EPIC WEB. We are currently researching the issues and will follow up by Wednesday, September 23, 2009. This issue does not affect EPIC Client.

We apologize for any inconvenience this may have caused.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-5230.

KJS/M3-09-097

---

### **"Tip of the Week"**

**Remember to transmit Time and Attendance Reports by Tuesday close of business of the payroll processing week.**